MITSUBISHI MOTORS

WARRANTY& MAINTENANCE MANUAL

2022 Eclipse Cross, Outlander Sport, Mirage, Mirage G4

IMPORTANT

This manual contains warranties for two markets: (a) The United States (territory covered by MMNA) and (b) U.S. territories and possessions except Puerto Rico and the U.S. Virgin Islands. Please read the warranty that applies to your location.

(a) For the United States (territory covered by MMNA):
Limited warranty → Refer to pages 2 to 28.

(b) For U.S. territories and possessions except Puerto Rico and the U.S. Virgin Islands:
Limited warranty → Refer to pages 29 to 39.

The maintenance schedule applies to both markets. Good maintenance is necessary to protect your investment and ensure proper performance. For information on correct maintenance, refer to pages 40 to 50.

The warranty information in this manual applies to the Mitsubishi Eclipse Cross only. Please consult the individual warranty manual for the vehicles other than above for applicable coverage terms.

Important Note (for the customers of Mitsubishi Motors North America Inc. (MMNA)):

Mitsubishi Motors also provides owners with a wide range of useful information, answers to FAQs (Frequently Asked Questions) and important contact numbers over the internet. Please visit our website at: http://www.mitsubishicars.com

MITSUBISHI
MOTORS

TABLE OF CONTENTS

For the United States (MMNA) Limited Warranty

Introduction 2
Customer Satisfaction 4
Warranty at a Glance 7
New Vehicle Limited Warranty 9
Basic Coverage 9
10/100 Powertrain Coverage 13
Anti-Corrosion Perforation Coverage 15
Federal Emission Warranty 17
"California" Emission Warranty* 21
Roadside Assistance 28

For U.S. territories and possessions Limited Warranty (Except Puerto Rico and U.S.Virgin Islands)

Introduction 29
New Vehicle Limited Warranty 31
Basic Coverage 31
Anti-Corrosion Perforation Coverage 34
Federal Emission Warranty 35
Emergency road service / Towing 39

Maintenance

Service precautions 40
Emission control system maintenance 40
Service station checks 41
Selecting the proper maintenance schedule 41

* Vehicles equipped with a California Certified Emission Control System and registered in the states of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington are also entitled to the California Emission Warranty.

INTRODUCTION

Mitsubishi Motors North America, Inc. (MMNA) wants to thank you for purchasing one of our quality products. We are committed to assuring your satisfaction with your new 2022 Mitsubishi passenger car or sport utility vehicle, hereinafter referred to as “Vehicle”.
MMNA also wants you to be completely satisfied and invites you to visit a Mitsubishi Motors Dealership for all your service needs, both during and after the warranty period.

APPLICABILITY

This warranty is provided to the original and subsequent owner(s) of the Vehicle, originally distributed by MMNA and originally sold by an Authorized Mitsubishi Motors Dealer in the United States, and which is registered and normally operated in the United States.

WARRANTY REPAIR ORDER

If you should have warranty service performed on this Vehicle, you are entitled to receive a copy of the repair order listing the warranty service performed. RETAIN THESE COPIES FOR YOUR RECORDS.
Receipts covering the performance of maintenance services should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this Vehicle. MMNA reserves the right to deny warranty coverage if the Vehicle has not been properly maintained. However, denial will not be based solely on the absence of maintenance records.

WARRANTY START DATE

This warranty starts on the date of original retail delivery or original use, whichever occurs first. All references to mileage limitations are for actual odometer miles.

OBTAINING WARRANTY SERVICE

To obtain warranty service, you must return your Vehicle to any Authorized Mitsubishi Motors Dealer or Authorized Service Center where such service will be performed without charge for parts and/or labor.

OBTAINING WARRANTY SERVICE IN COUNTRIES OTHER THAN THE UNITED STATES

1. In U.S. Territories and Possessions:
   - When a Vehicle purchased in the United States is registered in U.S. territories and possessions, the Mitsubishi Motors warranty in that territory and possessions will apply.
   - In the event you are temporarily traveling in U. S. territories and possessions (e.g. vacation), the warranty issued with this Vehicle will apply and warranty service will be provided by an Authorized Mitsubishi Motors Dealer in U.S. territories and possessions.
2. In Canada or Puerto Rico:
   Vehicles registered in the United States, but temporarily traveling in Canada or Puerto Rico are covered by the terms of this warranty and may be brought to Mitsubishi Motors Dealers in Canada or Puerto Rico for warranty covered repairs.

Should an Authorized Mitsubishi Motors Dealer charge for warranty repairs, you should obtain a detailed receipt covering the work performed and, upon returning to the U.S., contact an Authorized Mitsubishi Motors Dealer for reimbursement consideration.

IMPORTANT:

Vehicles registered or normally operating outside of the United States are not covered under the terms of this limited warranty.

MITSUBISHI MOTORS

DIAMOND CARE PROTECTION PLAN

Have you purchased the Mitsubishi Diamond Care Protection Plan? The Plan supplements your new vehicle warranties. See your authorized Mitsubishi dealer for details.

CUSTOMER SATISFACTION

At MMNA, we are proud of the quality and of the workmanship that is built into every Vehicle. We are equally proud of our corporate commitment to promote the highest possible degree of customer satisfaction with our products and services.

Today's automobiles are extremely complex and are comprised of an enormous number of individual parts. Occasionally, a problem with one of these parts can occur.
Should you experience such a problem, we are confident that you will find your Authorized Mitsubishi Motors Dealer or Authorized Service Center prepared to provide you with high quality service repairs. Every Authorized Mitsubishi Motors Dealer or Authorized Service Center has Mitsubishi-trained personnel, plus the tools and equipment necessary to provide for your various service needs.

In the event a problem arises, we ask that you follow the procedure outlined on the following pages.

Step 1: Contact the Nearest Authorized Mitsubishi Motors Dealer or Authorized Service Center:

This is the most direct and expedient way to obtain service. Authorized Mitsubishi Motors Dealers or Authorized Service Centers have the ultimate responsibility for providing the service and repairs you may need. We recommend that you contact the Dealership Service Advisor or Service Manager for assistance. In the event that you feel additional assistance is required, ask to speak to the Dealership owner. Since it is his or her business, he or she will be very interested in your continued satisfaction and patronage.

Step 2: Contact MMNA's Customer Relations Department

CALL->1-888-648-7820

After the completion of Step 1 and in the event your Authorized Mitsubishi Motors Dealer or Authorized Service Center has been unable to provide an adequate resolution, contact MMNA's Customer Relations Department.
Be sure to have your 17-character Vehicle Identification Number (VIN) available when you call.

If you choose to write us, please send your correspondence to the following address:

Mitsubishi Motors North America, Inc.
Customer Relations Department
P.O. Box 689040
Franklin, TN 37068

NOTE:
You may also eMail us by visiting us online at www.mitsubishi-cars.com and selecting the "Contact" link at the bottom of the page.
Please be sure to provide your VIN.

Please be sure to include your name, address and telephone number along with your VIN. The VIN can be found in the upper corner of the dashboard on the driver's side of the Vehicle and on your Vehicle's registration.

MMNA's Customer Relations Department will be prepared to investigate your concern and provide you with assistance.

Step 3: Dispute Resolution
(See "Notice to Consumers" on next page.)

NOTICE TO CONSUMERS

MMNA is committed to assuring your satisfaction with your Vehicle.

If you have a concern that is not resolved to your satisfaction, we encourage you to use Mitsubishi Motors' informal third party Dispute Resolution Process, administered by the National Center for Dispute Settlement (NCDS). While you may use the Process at any time, we suggest that you first follow Mitsubishi Motors' normal complaint handling process:

Dispute Resolution Process

First, contact your dealership to discuss your concern; if the dealer can not resolve your concern, contact MMNA's Customer Relations at **1-888-648-7820**. An MMNA regional representative will work with you to address your concern.

If you are not satisfied after contacting your dealership and MMNA's Customer Relations, and wish to pursue the matter further, submit an application (which can be found in the Dispute Resolution Process brochure located in the glove box of your Vehicle), describing your concern.

National Center for Dispute Settlement
Dispute Resolution Process
P. O. Box 485
Mt. Clemens, MI 48046
1-866-WE-RESOLVE
(1-866-937-3765)

There is no cost to you for submitting your application.

To file a claim, complete the Dispute Resolution Process application, which includes the following information:

- **Your name and address,**
- **Your Vehicle model and Vehicle Identification Number (VIN), and**
- **The nature of your concern.**

Once your claim is submitted, NCDS will review your request for arbitration and inform you if your concern meets the program criteria for the Dispute Resolution Process. If your concern meets the program criteria, it will be referred to an NCDS decision-maker (arbitrator) for hearing. If you requested an oral hearing, you will be contacted by an NCDS representative to arrange a mutually agreeable date and location to conduct the hearing. If you selected a three-person panel and a "documents only" hearing, NCDS will notify you of the date all your documents must be received by NCDS (Arkansas customers may choose a single arbitrator or panel regardless of format). The arbitrator or panel will render a decision on your case. You may accept or reject the decision. If you accept the decision it will be binding on MMNA. The entire process will normally take no longer than forty (40) days from the date your application is received to the date the decision is rendered.

In the event your Vehicle does not conform to MMNA's express warranty after a reasonable number of repair attempts, the federal Magnuson-Moss Warranty Act and state lemon laws permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of state laws vary from state to state.

NOTICE TO CONSUMERS

Some states require that written notification be given to the manufacturer before the consumer may be eligible for a refund or replacement vehicle. Therefore, MMNA requests that you first provide us with written notification of any such non-conformities so that we may have an opportunity to make final repairs to the Vehicle before you pursue lemon law remedies.

Please send your correspondence to:

Mitsubishi Motors North America, Inc.
Attn: Customer Relations
P.O. Box 689040
Franklin, TN 37068

Please include the following information in your correspondence:

- Your name, address, and contact phone number
- Your Vehicle year, model and 17-character Vehicle Identification Number (VIN)
- The nature of your concern

IMPORTANT:

You must use the National Center for Dispute Settlement (NCDS) prior to seeking remedies through a court action pursuant to the Magnuson-Moss Warranty Act ("the Act"). However, if you choose to seek remedies that are not created by the Act, you are not required to use NCDS, although that option is still available to you. You must also use NCDS if you are seeking remedies under the "Lemon Laws" of your state if your state statute requires you to do so. Please consult the Customer Satisfaction section of this manual and the Dispute Resolution Process brochure for more information about the NCDS program.

OTHER TERMS

ANY IMPLIED WARRANTY APPLICABLE TO THIS VEHICLE IS LIMITED IN DURATION TO THE LENGTH OF THIS WRITTEN WARRANTY. MMNA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES FOR BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, or limitations on available remedies, so the above limitations or exclusions may not apply to you. This warranty gives the owner specific legal rights and the owner may also have other rights which vary by state.

NEW VEHICLE LIMITED WARRANTY

Coverage	12 months/ 12,000 miles	5 years/ 60,000 miles	7 years/ 100,000 miles	10 years/ 100,000 miles
Basic Coverage	▬	▬ **		
10/100 Powertrain Coverage*	▬ ▬ ▬ ▬	▬ ▬ ▬ ▬	▬	▬ *
Adjustments	▬			
Anti-corrosion	▬	▬	▬	

▬ ▬ ▬ ▬ ▬ Powertrain components are covered for this time and mileage period under the Basic Coverage of New Vehicle Limited Warranty.

NOTE:

* 10/100 Powertrain Coverage
Applies only to the original owners of new, retailed Vehicle. Subsequent owners receive 5-year/60,000-mile coverage under the Basic Coverage of New Vehicle Limited Warranty.

** Restraint System
For the Vehicle sold and registered in the states except Kansas, seatbelts and related components are covered by 5-year/60,000-mile coverage under the Basic Coverage of New Vehicle Limited Warranty.
For the Vehicle sold and registered in the state of Kansas, seatbelts and related components are covered for 10 years, regardless of mileage.

EMISSION CONTROL SYSTEM WARRANTY

Coverage		2 years/ 24,000 miles	3 years/ 50,000 miles	5 years/ 60,000 miles	7 years/ 70,000 miles	8 years/ 80,000 miles		
Federal (For 50 states and District of Columbia)	Defect warranty							
	• Emission-related parts	■	■	■				
	• Specific Components *1	■	■	■	■	■		
	Performance warranty							
	• Emission-related parts	■						
	• Specific Components *1	■	■	■	■	■		
California*2	Defect warranty							
	• Emission-related parts	■	■	■				
	• Long-term	■	■	■	■			
	Performance warranty							
	• Emission-related parts	■	■					
	• Long-term	■	■	■	■			

*1: Specific Components : Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device (OBD)

*2: Applies to the Vehicle, equipped with a California Certified Emission Control System and registered in the states of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington.

NEW VEHICLE LIMITED WARRANTY

COVERAGE APPLICATION

This Limited Warranty applies to owners of this Vehicle during the stated time and mileage limitations. This Limited Warranty applies only to Vehicles that are registered in the United States and normally operated in the United States or temporarily traveling in U.S. territories and possessions, Canada or Puerto Rico.

WHAT IS COVERED

NEW VEHICLE LIMITED WARRANTY COVERAGE AND TERM

BASIC COVERAGE

MMNA warrants that all parts of this Vehicle supplied by MMNA (except batteries, adjustments required as a result of a manufacturing deficiency, air conditioner refrigerant charge, tires and items listed under the headings “OTHERS” and “WHAT IS NOT COVERED”) are free from defects in materials or workmanship at the time of delivery. If such a defect in materials or workmanship appears during the first 5 years or 60,000 odometer miles, whichever occurs first, the part will be repaired or replaced by any Authorized Mitsubishi Motors Dealer or Authorized Service Center, using new or remanufactured Authorized Mitsubishi Motors parts. The remedy described above shall be the sole and exclusive remedy for breach of warranty, either express or implied.

NOTE
- “New or Remanufactured Authorized Mitsubishi Motors Parts” when used in connection with Mitsubishi vehicles, means parts manufactured by or approved by Mitsubishi Motors designed for use on Mitsubishi vehicles and distributed by MMNA or any division or subsidiary of MMNA.
- **Non-authorized, aftermarket parts and/or Mitsubishi parts not obtained from and installed by an Authorized Mitsubishi Motors Dealer are not covered by this warranty.**

BATTERY

During the first 24 months from the Vehicle’s in–service date, with unlimited mileage, a defective original equipment battery will be replaced free of charge.
Should the battery fail after 24 months but before the 37th month of service, it will be replaced under warranty at a 50% charge to customer. Labor to test, remove and install the warranty replacement battery will be covered at 100%. A battery that is merely discharged is not considered to be defective.

ADJUSTMENT PERIOD

Adjustments required as a result of a manufacturing deficiency are covered for 12 months or 12,000 odometer miles, whichever occurs first.

AIR CONDITIONER REFRIGERANT CHARGE

The air conditioner refrigerant charge is covered for 1 year or 12,000 odometer miles, whichever occurs first. After that, refrigerant charge is only covered as part of a warranty covered repair to the air conditioning system.

OTHERS

The following factory, port or dealer installed items are covered for 3 years or 36,000 odometer miles, whichever occurs first:

- Audio units, amplifiers, navigation systems, CD changers, DVD video players and other vehicle entertainment systems.
- Bulbs (all filament bulbs).

TIRES

The tires on your Vehicle are warranted independently from this limited warranty by the individual tire manufacturer. The individual tire manufacturer's warranty statement has been provided with your Vehicle. To obtain tire warranty service, you must follow the procedures outlined in the tire warranty statement.

WHAT IS NOT COVERED

ALTERATION, MISUSE, OR ACCIDENT DAMAGE

Examples are:

- Failure to operate the Vehicle in accordance with the OWNER'S MANUAL
- Any Vehicle previously declared a total loss and/or transferred or title branded as salvage, due to an accident or other catastrophic event (1)
- Collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking your Vehicle
- Misusing your Vehicle, such as, but not limited to, driving over curbs, overloading, racing, or using your Vehicle as a stationary power source
- Alteration of your Vehicle, including, but not limited to, the body, chassis, braking system, software programming or other components
- Tampering with, or alteration of the emission control systems or other parts that affect these systems
- Disconnecting or altering the odometer, where the actual mileage cannot be determined
- Use of contaminated or improper fuel, fluids or lubricants
- Damage due to customer-applied chemicals (For example: abrasive waxes, polishes, sealants, etc.)

(1) Note: This exclusion in coverage does not apply to the Federal or California emission control warranties.

DAMAGE CAUSED BY USE AND/OR THE ENVIRONMENT

Examples are:

- Airborne fallout
- Industrial fallout
- Chemicals
- Acid rain
- Tree sap
- Bird droppings
- Sand
- Salt
- Stones
- Road hazards
- Hail
- Insects
- Lightning
- Floods

MODIFICATIONS

Damage or performance problems resulting from modifications to or racing of your Vehicle are not covered under warranty.

Examples of modifications to your Vehicle that can cause damage or performance problems include the following:

- Failure to use Mitsubishi Motors genuine parts
- Failure to use required fuel and fluids
- Failure to use proper size tires and wheels
- Modification of the fuel, intake, exhaust, emission, suspension, engine, drive train or electrical wiring systems
- Modification of any onboard computer/control module, including reprogramming, or replacing/adding chips to any onboard computer/control module
- Unapproved and/or incompatible repairs, upgrades and modifications to your Vehicle are not covered under this warranty nor are the repairs needed to correct any subsequent damages caused by such repairs

DAMAGE CAUSED BY IMPROPER MAINTENANCE OR FAILURE TO FOLLOW THE RECOMMENDED MAINTENANCE SCHEDULE

The repair of damages, which are caused because parts or services used were not those prescribed in this manual's recommended maintenance schedule, are not covered under warranty. It is the owner's responsibility to maintain the Vehicle as more fully set forth in, and in accordance with, the maintenance schedules outlined in this manual. Be advised that Warranty coverage may be denied if proper maintenance is not followed.

MAINTENANCE / WEAR / UPDATE

Parts and labor needed to maintain the Vehicle and the replacement of parts due to normal wear and tear are not covered by warranty and are the owner's responsibility (unless those costs result from a warranty covered repair).

Examples are:
- Batteries of keyless entry remote fob
- Brake pads/shoes
- Cleaning and polishing
- Clutch disc facings
- Engine tune-ups
- Lubrication
- Replacing filters, coolant or fuses
- Replacing spark plugs
- Wiper blades
- Software and map updates for Navigation systems (such updates are considered an owner responsible expense)
- Hardware or software updates needed to support and/or interface your Vehicle with non-Mitsubishi Motors supplied devices (such as, but not limited to, cell phones, music players, tablets, laptops and other audio, video and data sources.

PAINT AND OTHER APPEARANCE ITEMS

Defects in paint, trim or other appearance items are normally noted and corrected during the new vehicle inspection. For your protection, should you find any paint or appearance item which you suspect is defective, advise your Authorized Mitsubishi Motors Dealer without delay, as normal deterioration due to use and exposure is not covered by this warranty.

OTHER

Incidental or consequential damages such as loss of use of Vehicle, loss of time, inconvenience, expense for gasoline, telephone, travel or lodging, loss or damage to personal property, commercial loss of revenue or other matters not specifically included are not covered.

PRODUCTION CHANGES

MMNA and its Authorized Mitsubishi Motors Dealers reserve the right to make changes in Vehicles sold by them at any time without incurring any obligation to make the same or similar changes on Vehicles previously sold by them.

10-YEAR/100,000-MILE POWERTRAIN COVERAGE

NOTE:
Applies only to the original owner of all new, retailed Vehicle. Subsequent owners receive the balance of coverage remaining under the 5-year/60,000-mile "Basic Coverage" of New Vehicle Limited Warranty.

This limited warranty covers the repair or replacement of covered powertrain components listed, originally manufactured or installed by Mitsubishi Motors that are found to be defective in material or factory workmanship under normal use and maintenance (except those items and/or situations specifically referred to in the section "What is Not Covered").

For original owners of retailed Vehicle only, this 10-year/100,000-mile Powertrain Limited Warranty will cover the listed powertrain components up to 10 years from the original in-service date or date of first use, or 100,000 miles, whichever occurs first. This Powertrain Limited Warranty is NOT transferable to any subsequent owner. Subsequent owners will receive the balance of the Powertrain Components coverage under the Basic Coverage of 5-year/60,000-mile, whichever occurs first, as set forth in this manual.

The "original owner" is defined as the first retail purchaser of the Vehicle who took delivery of the eligible Vehicle on its original in-service date. This original owner designation will also apply if the Vehicle was first placed in lease service and is purchased at the end of the lease by original lessee.

This 10-year/100,000-mile Powertrain Limited Warranty applies only to original owners of Vehicle retailed and registered in the United States or District of Columbia and excludes Vehicle placed in commercial use (e.g. taxi, route delivery, rental, livery service, etc.).

COVERED POWERTRAIN COMPONENTS:

NOTE:
- **Coverage applies only to the repair or replacement of powertrain components originally manufactured and installed by Mitsubishi Motors that are defective in material or factory workmanship under normal use and maintenance or Authorized Mitsubishi Motors Powertrain Components parts sourced from and installed by an Authorized Mitsubishi Motors Dealer.**
- **Non-authorized aftermarket parts and/or Mitsubishi parts not obtained from and installed by an Authorized Mitsubishi Motors Dealer are not covered by this Warranty.**

ENGINE:
- Balancer Belt and Related Parts
- Balancer Shafts
- Cylinder Block and Internal Parts
- Cylinder Head Assemblies and Gaskets
- Engine Mounts
- Flywheel or Drive Plate (Including Ring Gear)
- Fuel Pump(s)
- Intake Manifold
- Oil Pan and Oil Pump
- Timing Belt and Related Parts
- Valve Covers and Valve Cover Gaskets
- Water Pump
- Turbocharger

TRANSAXLE/TRANSMISSION & TRANSFER CASE:
- Torque Converter (Including Ring Gear)
- Transaxle Case and All Internal Parts, Gaskets & Seals
- Transaxle, Transmission and Transfer Case Mounts
- Transfer Case and All Internal Parts, Gaskets and Seals
- Transmission Case and All Internal Parts, Gaskets & Seals

OTHER POWERTRAIN COMPONENTS:
- Axle Housing and All Internal Parts, Gaskets and Seals
- Axle Shaft Bearings
- Differential Carrier Assemblies and All Internal Parts, Gaskets and Seals
- Drive Shaft and Axle Shaft Assemblies (Including Constant Velocity Joints)
- Propeller Shaft Assemblies and Yokes (Including Constant Velocity Joints and/or Universal Joints)
- Propeller Shaft Center Bearings

WHAT IS NOT COVERED UNDER THIS 10-YEAR/100,000-MILE POWERTRAIN COVERAGE:

- Any subsequent owner
- Commercial use (e.g. taxi, route delivery, rental, livery service, etc.)

See the “Basic Coverage” of the New Vehicle Limited Warranty section of this manual for examples and further details of what is NOT covered (Page 10).

ANTI-CORROSION PERFORATION COVERAGE

MMNA warrants to the owner of each Vehicle that any Authorized Mitsubishi Motors Dealer or Authorized Service Center will repair or replace at no charge any body sheet metal panel found to have developed perforation (metal rust-through) due to corrosion in normal use.
This warranty begins on the date of original retail delivery or original use, whichever occurs first, and extends for 5 years regardless of mileage.
In addition, outer panel rust-through protection coverage is extended as follows:

- Vehicle is covered for 7 years or 100,000 odometer miles, whichever occurs first.

It is the owner's responsibility under the terms of this warranty to maintain the Vehicle as specified in this manual and in the Owner's Manual.

NOTE:
This anti-corrosion perforation warranty covers perforation due to corrosion only. Perforation means a rust-through condition, such as an actual hole in a sheet metal panel.

THIS WARRANTY DOES NOT COVER:

- Corrosion due to accident, damage, abuse, abnormal use, Vehicle alteration or failure to properly maintain this Vehicle
- Payments for loss of use of the Vehicle during warranty repairs
- Surface corrosion, such as that caused by industrial fall-out, sand, salt, hail and stones
- Corrosion due to extensive and/or abnormal transportation of corrosive material such as, but not limited to, chemicals, acid, fertilizer
- Corrosion other than perforation (metal rust-through) due to defects in material or workmanship that is otherwise covered by the Basic Coverage of the New Vehicle Limited Warranty

THINGS YOU SHOULD KNOW ABOUT YOUR MMNA ANTI-CORROSION PERFORATION COVERAGE:

REPAIRING YOUR VEHICLE

If your Vehicle is damaged and requires sheet metal repair or replacement, be sure anti-corrosion materials are applied to the parts repaired or replaced.

MAINTAINING YOUR VEHICLE

Washing:

The best way to preserve your Vehicle's finish and aid in avoiding rust is to keep the Vehicle clean by washing it frequently. Wash the Vehicle only with lukewarm or cold water.

Do not wash the Vehicle in the direct rays of the sun, or use strong soap or chemical detergents. Any cleaning agents used should be washed off promptly and not allowed to dry on the finish.

Foreign Material Deposits:

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, acid rain, and other foreign matter may damage the Vehicle finish if left on the painted surfaces. Prompt washing may not completely remove all these deposits.

Additional cleaners may be needed. When using chemical cleaners developed for this purpose, be sure they are safe for use on painted surfaces.

Underbody Maintenance:

Corrosive materials used for ice removal and dust control can collect on underbody surfaces. If these materials are not removed, accelerated corrosion can occur on the underbody parts, such as fuel lines, frame, floor pan and exhaust system. Wash the Vehicle according to the instruction of the Owner's Manual, thoroughly flush these materials from the underbody with plain water. Take care to clean any areas where mud and other debris can collect.

Finish Damage:

Any stone chips, fractures or deep scratches in the finish should be repaired promptly. Bare metal will corrode quickly and can develop into a major repair expense. Minor chips and scratches can be repaired with touch-up materials available from your Authorized Mitsubishi Motors Dealer or Authorized Service Center. The cost of such repairs is considered the responsibility of the owner.

OTHER TERMS

ANY IMPLIED WARRANTY APPLICABLE TO THIS VEHICLE IS LIMITED IN DURATION TO THE LENGTH OF THIS WRITTEN WARRANTY. MMNA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES FOR BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, or limitations on available remedies, so the above limitations or exclusions may not apply to you. This warranty gives the owner specific legal rights and the owner may also have other rights which vary by state.

FEDERAL EMISSION WARRANTY

FEDERAL EMISSION CONTROL SYSTEM DEFECT WARRANTY

MMNA warrants to the owner of each Vehicle, (1) that the Vehicle, was designed, built and equipped so as to conform at the time of sale to applicable regulations of the National Emission Standards Act, as amended, and (2) the Vehicle is free from defects in material and workmanship at the time of sale which would cause the Vehicle to fail to conform with such regulations for a period of **5 years or 60,000 odometer miles,** whichever occurs first. MMNA additionally warrants the Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device as Specific Components for 8 years or 80,000 odometer miles, whichever occurs first.

Any part of this Vehicle covered under this limited emission defect warranty and which proves to be defective will be repaired or replaced at no charge by any Authorized Mitsubishi Motors Dealer or Authorized Service Center, using new or remanufactured Authorized Mitsubishi Motors Parts.

The limited warranty period begins on the date of original retail delivery or original use, whichever occurs first.

This limited emission defect warranty shall not apply to parts other than Authorized Mitsubishi Motors Parts.

FEDERAL EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your Vehicle.

If an I/M Program in your area has the U.S. Environmental Protection Agency (EPA) approval, you may be eligible for MMNA's performance warranty coverage under the following conditions:

1. **The Vehicle has been maintained and operated in accordance with the scheduled maintenance instructions described in this manual and Owner's Manual provided with your Vehicle.**
2. **The Vehicle fails to conform for a period of 2 years or 24,000 odometer miles, whichever occurs first, to the applicable emission standards of EPA, as judged by an EPA approved I/M Test.**
   MMNA additionally warrants the Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device as Specific Components for 8 years or 80,000 odometer miles, whichever occurs first.
3. **The failure to conform to I/M test standards may result in the owner of the Vehicle having to bear a penalty or other sanctions, including the denial or the right to use the Vehicle under local, state or federal law.**

If all the foregoing conditions are met, MMNA warrants that any Authorized Mitsubishi Motors Dealer or Authorized Service Center will replace, repair or adjust to Mitsubishi Motors' specifications at no charge, any of the components listed below or parts thereof, which may be necessary to cause your Vehicle to conform to the applicable emission standards. Parts "Certified to EPA Standards" shall be covered by this performance warranty. This performance warranty period begins on the date of original retail delivery or original use, whichever occurs first.

NOTE:
Vehicles equipped with a California Certified Emission Control System and registered in the states of California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington are also entitled to the California Emission Warranty. (See page 21 of this manual)

COVERED EMISSION PARTS

- Catalytic Converter(s)
- Electronic Spark Control
- Evaporative Emission Canister, Evaporative Emission Liquid Separator and Controls
- Exhaust Gas Recirculation Valve and Control System
- Fuel Tank Filler Tube and Cap
- Induction Control Valve Assembly
- Multiport Fuel Injection System
- Positive Crankcase Ventilation Valve
- Timing Advance/Retard System
- Hoses, Clamps, Brackets, Pipes, Gaskets, Belts, Seals and Connectors used in the above systems
- Vacuum, Temperature, Altitude, Speed and Time Sensitive Valves and Switches for the above systems
- Any other components necessary to assure conformity.

If failure of one of these components results in failure of another part, both will be covered by the performance warranty.

WHAT IS NOT COVERED

- Noncompliance caused by defective replacement parts not certified in accordance with aftermarket parts certification regulations.
- Noncompliance caused by the use of replacement parts not equivalent to original equipment parts.

Other provisions specified under the "WHAT IS NOT COVERED" section in the New Vehicle Limited Warranty are also applicable to this warranty.

THE EMISSION CONTROL SYSTEM DEFECT WARRANTY AND THE EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY SHALL NOT APPLY TO:

- Conditions resulting from contaminated fuel, misuse, improper adjustments, modifications, accidents, alterations, tampering, acts of God, improper or inadequate maintenance, or failure to use recommended fuel
- The replacement of maintenance parts used in scheduled maintenance services
- Loss of time, inconvenience, loss of use of the Vehicle, or other consequential damages
- Any Vehicle on which the odometer reading has been changed so that mileage cannot be readily determined.

MMNA does not authorize any person to create for it any other obligations or liability in connection with these systems. These warranties are in addition to MMNA's New Vehicle Limited Warranty for Vehicles.

THINGS YOU SHOULD KNOW ABOUT BOTH THE EMISSION CONTROL SYSTEM DEFECT WARRANTY AND THE EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY

The emission control system of your Vehicle was designed, built and tested using Authorized Mitsubishi Motors Parts and the Vehicle is certified as being in conformity with applicable emission regulations.
Accordingly, it is recommended that any replacement parts used for maintenance or for the repair of emission control systems be new or remanufactured Authorized Mitsubishi Motors Parts.

THE WARRANTY OBLIGATIONS ARE NOT DEPENDENT UPON THE USE OF ANY PARTICULAR BRAND OF REPLACEMENT PART. THE OWNER MAY ELECT TO USE NON-AUTHORIZED MITSUBISHI MOTORS PARTS FOR REPLACEMENT PURPOSES. THE USE OF REPLACEMENT PARTS WHICH ARE NOT EQUIVALENT MAY IMPAIR THE EFFECTIVENESS OF EMISSION CONTROL SYSTEMS.

If other than Authorized Mitsubishi Motors Parts are used for maintenance replacements or for the repair of components affecting emission control, the owner should determine that such parts are warranted by the manufacturer to be equivalent to Authorized Mitsubishi Motors Parts in performance and durability.

MAINTENANCE REPLACEMENT OR REPAIR OF THE EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY QUALIFIED AUTOMOTIVE REPAIR ESTABLISHMENT OR INDIVIDUAL USING ANY PART CERTIFIED PURSUANT TO APPLICABLE EMISSION REGULATIONS; HOWEVER, WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED MITSUBISHI MOTORS DEALER OR AUTHORIZED SERVICE CENTER.

Claims under the Emission Control Systems Performance Warranty may not be denied due to the failure of a properly installed certified non-Authorized Mitsubishi Motors Part.

Receipts covering the performance of maintenance services should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this Vehicle. MMNA reserves the right to deny warranty coverage if the Vehicle has not been properly maintained. However, denial will not be based solely on the absence of maintenance records.

These warranties apply only to Vehicles manufactured to United States specifications and registered and normally operated in the 50 United States or Washington, D.C.

Vehicles manufactured to other specifications or registered and normally operated elsewhere, shall be entitled to service of emission control systems on the basis of the warranty applicable to such other country or territory.

If an owner's warranty claim under the Emission Control Systems Performance Warranty is denied, MMNA will provide the owner with a written explanation of why the claim was denied within 30 days unless a shorter time period is required by law. Failure to provide an explanation within the required period may obligate MMNA to remedy the nonconformity under the Emission Control Systems Performance Warranty except:

- When delay is requested by the Vehicle owner.
- When delay is caused by factors beyond the control of MMNA or Authorized Mitsubishi Motors Dealers or Authorized Service Centers.

Further information can be obtained from and complaints registered with:

U.S. Environmental Protection Agency
Office of Transportation and Air Quality
Compliance Division, Light-Duty Vehicle Group
Attn: Warranty Complaints
2000 Traverwood Drive
Ann Arbor, MI 48105
Email: otac@epa.gov

NOTE:
"New or Remanufactured Authorized Mitsubishi Motors Parts" when used in connection with Mitsubishi vehicles, means parts manufactured by or approved by MITSUBISHI MOTORS, designed for use on Mitsubishi vehicles and distributed by MMNA or any division or subsidiary of MMNA.

FOR ALL JURISDICTIONS THAT HAVE ADOPTED CALIFORNIA EMISSION CONTROL SYSTEMS AND WARRANTY REQUIREMENT.

“CALIFORNIA” EMISSION WARRANTY

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board and MMNA are pleased to explain the emission control system warranty on your Vehicle.
In California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington, new motor vehicles must be designed, built and equipped to meet California’s stringent anti-smog standards.

MMNA must warrant the emission control system on your Vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your Vehicle.
Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and engine control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, MMNA will repair your Vehicle at no cost to you including diagnosis, parts and labor.

MANUFACTURER’S WARRANTY COVERAGE:

1. For 3 years or 50,000 odometer miles, whichever occurs first:

   If your Vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by MMNA to ensure that your Vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.

2. For 5 years or 60,000 odometer miles, whichever occurs first:

   If any emission-related part on your Vehicle is defective, the part will be repaired or replaced by MMNA.
   This is your short-term emission control system DEFECTS WARRANTY.

3. For 7 years or 70,000 odometer miles, whichever occurs first:

   If an emission-related part specially noted in this warranty manual with coverage for 7 years or 70,000 odometer miles is defective, the part will be repaired or replaced by MMNA.
   This is your Long-term emission control system PERFORMANCE and DEFECTS WARRANTY.

4. For 8 years or 80,000 odometer miles, whichever occurs first, under the Federal Emission Warranty:

   If an emission-related part listed in this warranty manual specially noted with coverage for 8 years or 80,000 odometer miles is defective, the part will be repaired or replaced by MMNA.

OWNER'S WARRANTY RESPONSIBILITIES:

As the Vehicle owner, you are responsible for the performance of the required maintenance indicated in the Owner's manual and this WARRANTY & MAINTENANCE MANUAL.
MMNA recommends that you retain all receipts covering maintenance on your Vehicle, but MMNA cannot deny warranty coverage solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your Vehicle to an Authorized Mitsubishi Motors Dealer or Authorized Service Center as soon as a problem exists.

The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.
As the Vehicle owner, you should also be aware that MMNA may deny you warranty coverage if your Vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact MMNA's Customer Relations Department at **1-888-648-7820** or if in California, the California Air Resources Board, at 1001 I Street, Sacramento, CA 95814.

WARRANTY START DATE:

The limited warranty period begins on the date of original retail delivery or original use, whichever occurs first.

CALIFORNIA VEHICLE INSPECTION PROGRAM:

If the Vehicle fails an emission test conducted under the Smog Check Program, it should be brought to an Authorized Mitsubishi Motors Dealer or Authorized Service Center for appropriate service. The owner will not be charged for the adjustments, repair or replacement of parts, including diagnosis, necessary to make the Vehicle pass the Smog Check test for 3 years or 50,000 odometer miles, whichever occurs first.
After the 3 years or 50,000 odometer miles performance warranty period has passed, a Smog Check test failure due to a defect in a part which is warranted for either 5 years or 60,000 odometer miles, or 7 years or 70,000 odometer miles is covered.
MMNA additionally warrants the Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device as Specific Components for 8 years or 80,000 odometer miles, whichever occurs first, under the Federal Emission Warranty. If as the result of a vehicle inspection failure the owner elects to have the Vehicle repaired at an independent service outlet, MMNA will not reimburse the owner for service performed by the independent service outlet unless such work is deemed an "EMERGENCY SERVICE" and the repair is a covered item under the terms of the Emission Control Warranty. (See topic "EMERGENCY SERVICE").

WARRANTY SERVICE:

To obtain warranty service, the owner must return the Vehicle to any Authorized Mitsubishi Motors Dealer or Authorized Service Center where such service will be performed at no charge to the owner. In case of emergency, see EMERGENCY SERVICE instructions. If you are not notified by the dealer within 30 days that the repair is not covered under warranty, then MMNA must repair the Vehicle free of charge. In addition, the owner should take a copy of the Smog Check test printout to the dealer when obtaining warranty service.

EXCLUSIONS:

This Warranty shall not apply to failures caused by abuse, neglect or improper maintenance. Nor shall this Warranty apply to any Vehicle on which the odometer mileage has been altered so that the Vehicle's actual mileage cannot be determined. Vehicles registered in states other than California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington shall be entitled to the emission control system warranty issued pursuant to the Federal Clean Air Act.

This Warranty and any other warranties otherwise expressed under applicable California emissions laws and regulations are the only warranties in addition to the standard MMNA Warranty in the warranty statement applicable to the Vehicle, and are EXPRESSLY IN LIEU OF ANY WARRANTY OR CONDITIONS IMPLIED IN LAW PERTAINING TO EMISSION OR EMISSION CONTROLS SYSTEMS. No dealer, or any agent or employee thereof, is authorized to extend or enlarge this warranty.

DEFECT WARRANTY:

For the 5 years/60,000 odometer miles Defects Warranty, if any part which can affect emissions fails, MMNA will repair or replace it at an Authorized Mitsubishi Motors Dealer or Authorized Service Center. Any other parts damaged by the failure of a defective part will also be repaired or replaced. Listed below are some of the parts covered by the warranty. The parts shown with the asterisk (*) are covered for specific models under the 7 years/70,000 odometer miles Emission-Related Parts Warranty Long Term and additionally, the 8 years/80,000 odometer miles Federal Emission Warranty, as described on the following page. The repair and/or replacement described above will be made at no charge to the owner including diagnosis and labor. The defects warranty coverage shall apply until the first scheduled replacement point specified by MMNA for any part listed below, and shall apply for the remaining warranty period of any such part repaired or replaced under warranty. Where no replacement point is specified, the coverage shall apply for the warranty period identified under the section entitled "New Vehicle Limited Warranty" of this warranty statement.

- Accelerator Position Sensor
- Air Flow Sensor
- Camshaft Position Sensor
- Crankshaft Position Sensor
- Fuel Pressure Sensor
- Emission Solenoid Valve
- Evaporative Emission Canister
- Exhaust Gas Recirculation Valve and Control System
- *Exhaust Pipe(s) with Catalytic Converter(s)
- *Fuel Filter/Evaporative Emission Separator
- Fuel Injector(s) for port injection
- Fuel Injector(s) for direct injection
- Fuel Level and Fuel Pressure Sensors
- Fuel Pressure Regulator
- *Fuel Pump(s)
- *Fuel Tank
- *Fuel Tank Filler Tube
- Fuel Tank Filler Cap
- Ignition Coil(s)
- *Intake Manifold(s)
- *Intercooler
- Knock Sensor
- Linear A/F Sensor
- MAP Sensor
- Oil Control Valve
- Oil Filler Cap
- *Onboard Emission Diagnostic Device
- Positive Crankcase Ventilation Valve
- Spark Plugs
- *Throttle Body
- *Transmission Control Module
- *Turbocharger
- Control Relay, Registers and Solenoids used with the above systems
- *Engine Control Module
- Oxygen Sensor(s) used with the above systems
- Temperature Sensors used with the above systems
- Vacuum Hoses, Clamps, Fittings and Tubing used with the above components and systems
- Vacuum Sensor(s) used with the above systems

This TABLE details the specific parts and components covered and the warranty duration for the components in years or miles, whichever occurs first.

TABLE

Term	Models / Warranted Part	Eclipse Cross
7 years/70,000 miles	Intake Manifold(s)*	✓
	Intercooler	✓
	Turbocharger*	✓
	Throttle Body	✓
	Fuel Tank Filler Tube	✓ (4WD)
	Fuel Pump(s)*	✓
	Fuel Tank	✓
	Fuel Filter	✓
8 years/80,000 miles (under the Federal Emission Warranty)	Engine Control Module	✓
	Transmission Control Module	✓
	Exhaust Pipe(s) with Catalytic Converter(s)	✓
	Onboard Emission Diagnostic Device	✓

* Note: Covered to 10 years/100,000 miles for the original retail purchaser by 10-YEAR/100,000-MILE POWERTRAIN LIMITED WARRANTY

WHAT THE OWNER MUST DO:

It is the owner's responsibility to have the required maintenance performed and use the Vehicle in accordance with MMNA's written instructions. Coverage WILL NOT be denied solely because there is no record of maintenance. However, failures or non-compliance caused by lack of required maintenance are not covered by the warranty. To avoid questions as to whether the Vehicle maintenance has been performed, MMNA urges that the owner retain all receipts and/or maintenance records' indicating that service has been performed on the Vehicle and these receipts and maintenance records should be transferred to any subsequent owner of the Vehicle.

SERVICE:

MAINTENANCE SERVICE CAN BE PERFORMED BY ANY QUALIFIED SERVICE OUTLET OR BY THE OWNER OR BY SOMEONE OF THE OWNER'S CHOOSING.
HOWEVER, WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED MITSUBISHI MOTORS DEALER OR SERVICE CENTER, IN ORDER TO BE PERFORMED AT NO CHARGE TO YOU.

PARTS:

IT IS RECOMMENDED THAT ANY REPLACEMENT PARTS USED FOR MAINTENANCE OR FOR THE REPAIR OF THE EMISSION CONTROL SYSTEMS BE NEW OR REMANUFACTURED, AUTHORIZED MITSUBISHI MOTORS PARTS.

However, the warranty obligations ARE NOT dependent upon the use of any particular brand of replacement parts. The owner may elect to use non-Authorized Mitsubishi Motors Parts for replacement purposes. Use of replacement parts which are not of equivalent quality to Authorized Mitsubishi Motors Parts may impair the effectiveness of emission control systems.

NOTE:
"New or Remanufactured Authorized Mitsubishi Motors Parts" when used in connection with Mitsubishi vehicles, means parts manufactured by or approved by MITSUBISHI MOTORS, designed for use on Mitsubishi vehicles and distributed by MMNA or any division or subsidiary of MMNA.

WHAT IS NOT COVERED:

The Warranty does not cover:

- Malfunction in any part caused by abuse, misuse, alteration, tampering, disconnection or improper or inadequate maintenance.
- Damage to catalytic converters or oxygen sensors due to use of leaded gasoline or any additives.
- Damage resulting from fire, accident, negligence, acts of God or other events beyond the control of MMNA.
- Maintenance replacement parts (such as spark plugs) beyond the first scheduled replacement point.
- Incidental or consequential damages such as loss of use of the Vehicle, loss of time, inconvenience, expenses for gasoline, telephone, travel or lodging.
- Any Vehicle on which the odometer mileage has been altered so that actual vehicle mileage cannot readily be determined.
- Loss or damage to personal property, loss of revenue, commercial loss.
- Damages resulting from a defect in a part not designated by MMNA; see owner responsibilities stated above.

Other provisions specified under the "WHAT IS NOT COVERED" by the Federal Emission Warranty are also applicable to this warranty.

EMERGENCY SERVICE:

If emergency emission control system warranty service is required and the owner is unable to readily locate an Authorized Mitsubishi Motors Dealer or Authorized Service Center or if a warranted part is not available within 30 days, then, repairs may be performed at any available service establishment, or by the owner, using any replacement part.

MMNA will reimburse the owner for the owner's expenses including diagnostic charges for such emergency repair or replacement at MMNA's suggested retail price for all warranted parts replaced and labor charges based on the MMNA's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and copies of paid original receipts must be available for presentation to MMNA as a condition of reimbursement for these emergency repairs. In addition, the owner must provide MMNA a detailed description indicating why the situation was considered an emergency and why an Authorized Mitsubishi Motors Dealer or Authorized Service Center was not available. Additional information may be obtained by calling **1-888-648-7820**. A repair not being completed within 30 days due to the inability to obtain a warranted part or the unavailability of an authorized Mitsubishi Motors Dealer or Authorized Service Center constitutes an emergency.

ROADSIDE ASSISTANCE FOR 5 YEARS/ UNLIMITED MILEAGE

Should you ever need it, you have access to 24-hour emergency roadside assistance for 5 full years from the date of the original retail delivery or original use, whichever is earlier, regardless of mileage. Covered services include towing, jump starts, flat tire service, emergency fuel and fluid delivery, and much more.

CALL-> 1-888-648-7820

Please have your 17-character Vehicle Identification Number (VIN) available when you call.

You are covered for:

- Towing to the nearest Mitsubishi Motors Dealer or other approved service point from the point of disablement if your Vehicle is not drivable (Please retain all towing receipts.)
- Jump-starts in the event of a dead battery
- Exchange of a flat tire with your inflated spare
- Emergency fuel and fluid delivery
- Lockout assistance to gain entry into your Vehicle
- Mechanical “first aid” for minor roadside repairs or adjustments

TOWING-AFTER EXPIRATION OF 5 YEARS/ UNLIMITED MILEAGE ROAD ASSISTANCE

CALL-> 1-888-648-7820

Please have your 17-character Vehicle Identification Number (VIN) available when you call.

Should your Vehicle become inoperable due to a warrantable failure after the expiration of 5 years/Unlimited mileage roadside service, MMNA will arrange for the Vehicle to be towed to the nearest Mitsubishi Motors Dealer or other approved service point.

Please retain all towing receipts; you will be reimbursed for towing expenses if it is determined that the Vehicle became inoperable due to a warrantable failure.

NOTE:

- These programs are benefits provided to you at no charge as part of the purchase of your Vehicle. Generally, there is no charge for any of the Roadside Assistance services listed for the five full years, without regard to mileage. However, you will be responsible for the cost of non-warrantable parts, lost-key replacement, and non-warrantable tire repair.
- These programs are NOT a warranty and are subject to change without notice. MMNA reserves the right to limit and/or change available services.
- Roadside Assistance excludes winching of Vehicle off road, Vehicle disabled in rally, racing or other competitive events, and Vehicle used for commercial purposes such as police, taxi, route delivery, livery, or daily rental services.
- ALL TOWING services are only one-way from the point of disablement to the nearest Mitsubishi Motors Dealer or other approved service point; you are responsible to pick up your Vehicle from the Mitsubishi Motors Dealer or approved service point after it has been repaired.

INTRODUCTION

MITSUBISHI MOTORS wants to thank you for purchasing one of our quality products. We are committed to assuring your satisfaction with your new 2022 Mitsubishi passenger car or sport utility vehicle, hereinafter referred to as “Vehicle”. MITSUBISHI MOTORS also wants you to be completely satisfied and invites you to visit a Mitsubishi Motors Dealership for all your service needs, both during and after the warranty period.

WARRANTY START DATE

This warranty starts on the date of original retail delivery or original use, whichever occurs first.

WARRANTY REPAIR ORDER

If you should have warranty service performed on this Vehicle, you are entitled to receive a copy of the repair order listing the warranty service performed. RETAIN THESE COPIES FOR YOUR RECORDS.
Receipts covering the performance of the maintenance services should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this Vehicle. MITSUBISHI MOTORS reserves the right to deny warranty coverage if the Vehicle has not been properly maintained. However, denial will not be based solely on the absence of maintenance records.

OBTAINING WARRANTY SERVICE

To obtain warranty service, you must return your Vehicle to any Authorized Mitsubishi Motors Dealer or Authorized Service Center where such service will be performed without charge for parts and/or labor.

OBTAINING WARRANTY SERVICE IN U.S.

When a Vehicle purchased in the United States territories and possessions is registered in U.S., the Mitsubishi Motors warranty in U.S. will apply. In the event you are temporarily traveling in U.S. (e.g. vacation), the warranty issued with this Vehicle will apply and warranty service will be provided by an Authorized Mitsubishi Motors Dealer in U.S.
Should an Authorized Mitsubishi Motors Dealer charge for warranty repairs, you should obtain a detailed receipt covering the work performed and, upon returning to home, contact the selling Authorized Mitsubishi Motors Dealer for reimbursement consideration.

U.S. territories and possessions (Except Puerto Rico and U.S. Virgin Islands)

NEW VEHICLE LIMITED WARRANTY

Coverage	12 months/ 12,000 miles	5 years/ 60,000 miles	7 years/ 100,000 miles
Basic Coverage	■	■	
Adjustments	■		
Anti-corrosion	■	■	■

EMISSION CONTROL SYSTEM WARRANTY

Coverage	2 years/ 24,000 miles	5 years/ 60,000 miles	8 years/ 80,000 miles
Defect warranty			
• Emission-related parts	■	■	
• Specific Components *	■	■	■
Performance warranty			
• Emission-related parts	■		
• Specific Components *	■	■	■

*Specific Components : Engine Control Module, Transmission Control Module, Catalytic Converter(s) and On board Emission Diagnostic Device (OBD)

NEW VEHICLE LIMITED WARRANTY

COVERAGE APPLICATION

This coverage applies to all owners of this Vehicle during the stated time and mileage limitations. This Limited Warranty applies only to Vehicle registered and normally operated in United States territories and possessions.

BASIC COVERAGE

MITSUBISHI MOTORS warrants that all parts of this Vehicle supplied by MITSUBISHI MOTORS (except batteries, adjustments required as a result of a manufacturing deficiency, air conditioner refrigerant charge, tires, items listed under the headings “OTHERS” and “WHAT IS NOT COVERED”) are free from defects in materials or workmanship at the time of delivery. If such a defect in materials or workmanship appears during the first 5 years or 60,000 odometer miles, whichever occurs first, the part will be repaired or replaced by any Authorized Mitsubishi Motors Dealer or Authorized Service Center, using new or remanufactured Authorized Mitsubishi Motors parts. The remedy described above shall be the sole and exclusive remedy for breach of warranty, either express or implied.

NOTE:
Aftermarket parts or accessories are NOT covered by this warranty.

BATTERY

During the first 24 months from the Vehicle’s in–service date, with unlimited mileage, a defective original equipment battery will be replaced free of charge. Should the battery fail after 24 months but before the 37th month of service, it will be replaced under warranty at a 50% charge to the customer. Labor to test, remove and install the warranty replacement battery will be covered at 100%. A battery that is merely discharged is not considered defective.

ADJUSTMENT PERIOD

Adjustments required as a result of the manufacturing deficiency are covered for the first 12 months or 12,000 miles, whichever occurs first.

AIR CONDITIONER REFRIGERANT CHARGE

The air conditioner refrigerant charge is covered for 1 year or 12,000 miles, whichever occurs first. After that, refrigerant charge is only covered as part of a warranty covered repair to the air conditioning system.

OTHERS

The following factory installed items are covered under warranty for 3 years or 36,000 miles, whichever occurs first.

- Audio units, amplifiers, navigation systems, CD changers, DVD video players and other vehicle entertainment systems.
- Bulbs (All filament bulbs)

TIRES

The tires on your Vehicle are warranted independently from this limited warranty by the individual tire manufacturer. The individual tire manufacturer's warranty statement has been provided with your Vehicle. To obtain tire warranty service, you must follow the procedures outlined in the tire warranty statement.

WHAT IS NOT COVERED

ALTERATION, MISUSE, OR ACCIDENT DAMAGE

Examples are:

- Failure to operate the Vehicle in accordance with the OWNER'S MANUAL
- Any Vehicle previously declared a total loss and/or transferred or title branded as salvage, due to an accident or other catastrophic event (1)
- Collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking your Vehicle
- Misusing your Vehicle, such as, but not limited to, driving over curbs, overloading, racing, or using your Vehicle as a stationary power source
- Alteration of your Vehicle, including, but not limited to, the body, chassis, braking system, software programming or other components
- Tampering with, or alteration of the emissions control systems or other parts that affect these systems
- Disconnecting or altering the odometer, where the actual mileage cannot be determined
- Use of contaminated or improper fuel, fluids or lubricants
- Damage due to customer-applied chemicals (For example: Abrasive waxes, Polishes, Sealants, etc.)

(1) Note: This exclusion in coverage does not apply to the Federal emission control warranties.

DAMAGE CAUSED BY USE AND/OR THE ENVIRONMENT

Examples are:

- Airborne fallout
- Industrial fallout
- Chemicals
- Acid rain
- Tree sap
- Bird droppings
- Sand
- Salt
- Stones
- Road hazards
- Hail
- Insects
- Lightning
- Floods

MODIFICATIONS

Damage or performance problems resulting from modifications to or racing of your Vehicle are not covered under warranty.

Examples of modifications to your Vehicle that can cause damage or performance problems include the following:

- Failure to use Mitsubishi Motors genuine parts
- Failure to use required fuel and fluids
- Failure to use proper size tires and wheels
- Modification of the fuel, intake, exhaust, emission, suspension, engine, drive train or electrical wiring systems
- Modification of any onboard computer/control module, including reprogramming, or replacing/adding chips to any onboard computer/control module
- Unapproved and/or incompatible repairs, upgrades and modifications to your Vehicle are not covered under this

warranty nor are the repairs needed to correct any subsequent damages caused by such repairs

DAMAGE CAUSED BY IMPROPER MAINTENANCE OR FAILURE TO FOLLOW THE RECOMMENDED MAINTENANCE SCHEDULE

The repair of damages which are caused because parts or service used were not those prescribed in this manual's recommended maintenance schedule, are not covered under warranty.
It is the owner's responsibility to maintain your Vehicle as more fully set forth in, and in accordance with, the maintenance schedules outlined in this manual.

MAINTENANCE / WEAR / UPDATE

Parts and labor needed to maintain the Vehicle and the replacement of parts due to normal wear and tear are not covered by warranty and are the owner's responsibility (unless those costs result from a warranty covered repair).

Examples are:
- Batteries of keyless entry remote fob
- Brake pads/shoes
- Cleaning and polishing
- Clutch disc facings
- Engine tune-ups
- Lubrication
- Replacing filters, coolant, or fuses
- Replacing spark plugs
- Wiper blades
- Software and map updates for Navigation systems (such updates are considered an owner responsible expense)
- Hardware or software updates needed to support and/or interface your Vehicle with non-Mitsubishi Motors supplied devices (such as, but not limited to, cell phones, music players, tablets, laptops and other audio, video and data sources

PAINT AND OTHER APPEARANCE ITEMS

Defects in paint, trim or other appearance items are normally noted and corrected during the new vehicle inspection. For your protection, should you find any paint or appearance item which you suspect is defective, advise your Authorized Mitsubishi Motors Dealer without delay, as normal deterioration due to use and exposure is not covered by this warranty.

OTHER

Incidental or consequential damages such as loss of use of Vehicle, loss of time, inconvenience, expense for gasoline, telephone, travel or lodging, loss or damage to personal property, commercial loss of revenue or other matters not specifically included are not covered.

PRODUCTION CHANGES

MITSUBISHI MOTORS and its Authorized Mitsubishi Motors Dealers reserve the right to make changes in Vehicles sold by them at any time without incurring any obligation to make the same or similar changes on Vehicles previously sold by them.

ANTI-CORROSION PERFORATION COVERAGE

MITSUBISHI MOTORS warrants to the owner of each Vehicle that any Authorized Mitsubishi Motors Dealer or Authorized Service Center will repair or replace at no charge any body sheet metal panel found to have developed perforation (metal rust-through) due to corrosion in normal use. This warranty begins on the date of original retail delivery or original use, whichever occurs first, and extends for 5 years regardless of mileage. In addition, outer panel rust-through protection coverage is extended as follows:

- Vehicles are covered for 7 years or 100,000 miles, whichever occurs first. It is the owner's responsibility under the terms of this warranty to maintain the Vehicle as specified in this manual and in the Owner's Manual.

NOTE:
This anti-corrosion perforation warranty covers perforation due to corrosion only. Perforation means a rust-through condition, such as an actual hole in a sheet metal panel.

THIS WARRANTY DOES NOT COVER:

- Corrosion due to accident, damage, abuse, abnormal use, Vehicle alteration or failure to properly maintain this Vehicle
- Payments for loss of use of the Vehicle during warranty repairs
- Surface corrosion, such as that caused by industrial fallout, sand, salt, hail and stones
- Corrosion due to extensive and/or abnormal transportation of corrosive material such as, but not limited to, chemicals, acid, fertilizer
- Corrosion other than perforation (metal rust-through) due to defects in material or workmanship that is otherwise covered by the Basic Coverage of New Vehicle Limited Warranty

THINGS YOU SHOULD KNOW ABOUT YOUR MITSUBISHI MOTORS ANTI-CORROSION PERFORATION COVERAGE

REPAIRING YOUR VEHICLE

If your Vehicle is damaged and requires sheet metal repair or replacement, be sure anti-corrosion materials are applied to the parts repaired or replaced.

MAINTAINING YOUR VEHICLE

Washing:

The best way to preserve your Vehicle's finish and aid in avoiding rust is to keep the Vehicle clean by washing it frequently. Wash the Vehicle only with lukewarm or cold water. Do not wash the Vehicle in the direct rays of the sun, or use strong soap or chemical detergents. Any

cleaning agents used should be washed off promptly and not allowed to dry on the finish.

Foreign Material Deposits:

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, acid rain, and other foreign matter may damage the Vehicle finish if left on the painted surfaces. Prompt washing may not completely remove all these deposits. Additional cleaners may be needed. When using chemical cleaners developed for this purpose, be sure they are safe for use on painted surfaces.

Underbody Maintenance:

Corrosive materials used for ice removal and dust control can collect on underbody surfaces. If these materials are not removed, accelerated corrosion can occur on the underbody parts, such as fuel lines, frame, floor pan and exhaust system.

Wash the Vehicle according to the instruction of the Owner's Manual, thoroughly flush these materials from the underbody with plain water. Take care to clean any areas where mud and other debris can collect.

Finish Damage:

Any stone chips, fractures or deep scratches in the finish should be repaired promptly.

Bare metal will corrode quickly and can develop into a major repair expense. Minor chips and scratches can be repaired with touch-up materials available from your Authorized Mitsubishi Motors Dealer or Authorized Service Center. The cost of such repairs is considered the responsibility of the owner.

OTHER TERMS

ANY IMPLIED WARRANTY APPLICABLE TO THIS VEHICLE IS LIMITED IN DURATION TO THE LENGTH OF THIS WRITTEN WARRANTY.

MITSUBISHI MOTORS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES FOR BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.

FEDERAL EMISSIOIN WARRANTY

FEDERAL EMISSIOIN CONTROL SYSTEM DEFECT WARRANTY

MITSUBISHI MOTORS warrants to the owner of each Vehicle, (1) that the Vehicle, was designed, built and equipped so as to conform at the time of sale to applicable regulations of the National Emission Standards Act, as amended, and (2) the Vehicle is free from defects in material and workmanship at the time of sale which would cause the Vehicle to fail to conform with such regulations for a period of 5 years or 60,000 miles, whichever occurs first.

MITSUBISHI MOTORS additionally warrants the Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device for 8 years or 80,000 miles, whichever occurs first.

Any part of this Vehicle covered under this limited emission defect warranty and which proves to be defective will be repaired or replaced at no charge by any Authorized Mitsubishi Motors Dealer or Authorized Service Center, using new or remanufactured Authorized Mitsubishi Motors Parts.

The limited warranty period begins on the date of original retail delivery or original use, whichever occurs first.
This limited emission defect warranty shall not apply to parts other than Authorized Mitsubishi Motors Parts.

FEDERAL EMISSIOIN CONTROL SYSTEM PERFRORMANCE WARRANTY

Some states and local jurisdictions have established periodic vehicle inspection and maintenance (I/M) programs to encourage proper maintenance of your Vehicle.
If an I/M Program in your area has the U.S. Environmental Protection Agency (EPA) approval, you may be eligible for MITSUBISHI MOTORS' performance warranty coverage under the following conditions:

1. The Vehicle has been maintained and operated in accordance with the scheduled maintenance instructions described in this manual provided with your Vehicle.
2. The Vehicle fails to conform for a period of 2 years or 24,000 miles, whichever occurs first, to the applicable emission standards of EPA, as judged by an EPA approved I/M Test.
   MITSUBISHI MOTORS additionally warrants the Engine Control Module, Transmission Control Module, Catalytic Converter(s) and Onboard Emission Diagnostic Device for 8 years or 80,000 miles, whichever occurs first.
3. The failure to conform to I/M test standards may result, in the owner of the Vehicle having to bear a penalty or other sanctions, including the denial or the right to use the Vehicle under local, state or federal law.

If all the foregoing conditions are met, MITSUBISHI MOTORS warrants that any Authorized Mitsubishi Motors Dealer or Authorized Service Center will replace, repair or adjust to MITSUBISHI MOTORS' specifications at no charge, any of the components listed below or parts thereof, which may be necessary to cause your Vehicle to conform to the applicable emission standards. Parts "Certified to EPA Standards" shall be covered by this performance warranty. This performance warranty period begins on the date of original retail delivery or original use, whichever occurs first.

COVERED EMISSION PARTS

- Catalytic Converter(s)
- Electronic Spark Control
- Evaporative Emission Canister, Evaporative Emission Liquid Separator and Controls
- Exhaust Gas Recirculation Valve and Control System
- Fuel Tank Filler Tube and Cap
- Induction Control Valve Assembly
- Multiport Fuel Injection System
- Positive Crankcase Ventilation Valve
- Timing Advance/Retard System
- Hoses, Clamps, Brackets, Pipes, Gaskets, Belts, Seals and Connectors used in the above systems
- Vacuum, Temperature, Altitude, Speed and Time Sensitive Valves and Switches for the above systems
- Any other components necessary to assure conformity

If failure of one of these components results in failure of another part, both will be covered by the performance warranty.

WHAT IS NOT COVERED

- Noncompliance caused by defective replacement parts not certified in accordance with aftermarket parts certification regulations.
- Noncompliance caused by the use of replacement parts not equivalent to original equipment parts.

Other provisions specified under the "WHAT IS NOT COVERED" section in the New Vehicle Limited Warranty are also applicable to this warranty.

THE EMISSION CONTROL SYSTEM DEFECT WARRANTY AND THE EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY SHALL NOT APPLY TO:

- Conditions resulting from contaminated fuel, misuse, improper adjustments, modifications, accidents, alterations, tampering, acts of God, improper or inadequate maintenance, or failure to use recommended fuel
- The replacement of maintenance parts used in regular maintenance services
- Loss of time, inconvenience, loss of use of the Vehicle, or other consequential damages
- Any Vehicle on which the odometer reading has been changed so that mileage cannot be readily determined.

MITSUBISHI MOTORS does not authorize any person to create for it any other obligations or liability in connection with these systems. These warranties are in addition to MITSUBISHI MOTORS' New Vehicle Limited Warranty for Vehicles.

THINGS YOU SHOULD KNOW ABOUT BOTH THE EMISSION CONTROL SYSTEM DEFECT WARRANTY AND THE EMISSION CONTROL SYSTEM PERFORMANCE WARRANTY

The emission control system of your Vehicle was designed, built and tested using Authorized Mitsubishi Motors Parts and the Vehicle is certified as being in conformity with applicable emission regulations. Accordingly, it is recommended that any replacement parts used for maintenance or for the repair of emission control systems be new or remanufactured Authorized Mitsubishi Motors Parts.

THE WARRANTY OBLIGATIONS ARE NOT DEPENDENT UPON THE USE OF ANY PARTICULAR BRAND OF REPLACEMENT PART. THE OWNER MAY ELECT TO USE NON-AUTHORIZED MITSUBISHI MOTORS PARTS FOR REPLACEMENT PURPOSES. THE USE OF REPLACEMENT PARTS WHICH ARE NOT EQUIVALENT MAY IMPAIR THE EFFECTIVENESS OF EMISSION CONTROL SYSTEMS.

If other than Authorized Mitsubishi Motors Parts are used for maintenance replacements or for the repair of components affecting emission control, the owner should determine that such parts are warranted by the manufacturer to be equivalent to Authorized Mitsubishi Motors Parts in performance and durability.

U.S. territories and possessions (Except Puerto Rico and U.S. Virgin Islands)

MAINTENANCE REPLACEMENT OR REPAIR OF THE EMISSION CONTROL DEVICES AND SYSTEMS MAY BE PERFORMED BY ANY QUALIFIED AUTOMOTIVE REPAIR ESTABLISHMENT OR INDIVIDUAL USING ANY PART CERTIFIED PURSUANT TO APPLICABLE EMISSION REGULATIONS; HOWEVER, WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED MITSUBISHI MOTORS DEALER OR AUTHORIZED SERVICE CENTER.

Claims under the Emission Control Systems Performance Warranty may not be denied due to the failure of a properly installed certified non-Authorized Mitsubishi Motors Part.

Receipts covering the performance of maintenance services should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this Vehicle. MITSUBISHI MOTORS reserves the right to deny warranty coverage if the Vehicle has not been properly maintained. However, denial will not be based solely on the absence of maintenance records.
These warranties apply only to Vehicles manufactured to United States specifications and registered and normally operated in the United States territories and possessions. Vehicles manufactured to other specifications or registered and normally operated elsewhere, shall be entitled to service of emission control systems on the basis of the warranty applicable to such other country.

If an owner's warranty claim under the Emission Control Systems Performance Warranty is denied, MITSUBISHI MOTORS will provide the owner with a written explanation of why the claim was denied within 30 days unless a shorter time period is required by law. Failure to provide an explanation within the required period may obligate MITSUBISHI MOTORS to remedy the nonconformity under the Emission Control Systems Performance Warranty except:

* When delay is requested by the Vehicle owner.
* When delay is caused by factors beyond the control of MITSUBISHI MOTORS or Authorized Mitsubishi Motors Dealers or Authorized Service Centers.

Further information can be obtained from and complaints registered with:

U.S. Environmental Protection Agency
Office of Transportation and Air Quality
Compliance Division, Light-Duty Vehicle Group
Attn: Warranty Complaints
2000 Traverwood Drive
Ann Arbor, MI 48105
Email: otac@epa.gov

NOTE:
"New or Remanufactured Authorized Mitsubishi Motors Parts" when used in connection with Vehicles, means parts manufactured by or approved by MITSUBISHI MOTORS, designed for use on Vehicles and distributed by MITSUBISHI MOTORS or any division or subsidiary of MITSUBISHI MOTORS.

EMERGENCY ROAD SERVICE/TOWING

Should your Vehicle become inoperable due to a warrantable failure during the first 5 years or 60,000 miles, MITSUBISHI MOTORS will authorize the Vehicle to be towed to the nearest Authorized Mitsubishi Motors Dealer or Authorized Service Center at no charge. Contact the nearest Authorized Mitsubishi Motors Dealer or Authorized Service Center to make arrangements. Towing will not be covered if your Vehicle is driveable and driving would not pose a safety problem or cause further damage to the Vehicle. Towing will not be covered if your Vehicle is inoperable as a result of an accident, owner abuse, lack of maintenance, or driver error.

Towing beyond the 5 years or 60,000 miles limit for Emergency Road Service will still be considered a covered condition if the problem that caused the need for the tow is still covered under an applicable MITSUBISHI MOTORS warranty such as for a powertrain or emission's warranty covered component. Covered towing conditions beyond 5 years or 60,000 miles, whichever occurs first, will be reimbursed by your servicing Mitsubishi Motors Dealer or Authorized Service Center.

IF YOU HAVE ANY QUESTIONS

MITSUBISHI MOTORS and Authorized Mitsubishi Motors Dealers are vitally interested in your satisfaction with our products and service.
In the event a warranty or any other matter is not handled to your satisfaction, please discuss the matter with your Mitsubishi Motors Dealer Management.

Service precautions

Vehicle maintenance is an important yet frequently neglected item. Proper maintenance will aid in retaining the level of performance that has been engineered into your Mitsubishi vehicle and it will guard against major repair expenses resulting from neglect. Good maintenance is necessary to protect your investment and ensure proper performance.

Your Mitsubishi Motors Dealership is in the best position to provide proper maintenance service through Mitsubishi's exclusive "Diamond Care Service".

- Factory Trained Technicians
- Advanced Diagnostic Equipment
- Quality Workmanship
- Genuine Mitsubishi Parts
- Genuine Mitsubishi Accessories
- Competitive Prices
- Fast Service
- Commitment to Customer Satisfaction

Emission control system maintenance

The "scheduled" maintenance services, must be done at the times or mileages specified to assure the continued proper functioning of the emission control system. These, and all other maintenance services included in this manual, should be done to provide the best vehicle performance and reliability.

Inspection and service also should be done any time a malfunction is suspected.

To ensure proper emission control performance, you should continue scheduled maintenance beyond the 10 year period shown, by following the same schedule pattern as for the first 10 years.

Service station checks

The following items should be inspected by either you or a service station attendant each time fuel is added:

- Engine oil level. Add if needed. Check Owner's Manual index and look under "Engine Oil" for detailed information.
- Engine coolant level. Add coolant that is properly mixed to reservoir tank if needed. Replace coolant if dirty or rusty in color. Check Owner's Manual index and look under "Coolant" for detailed information.
- Windshield washer fluid level. Add fluid to washer tank if necessary.
- Tire inspection. Inspect for unusual tire wear and proper inflation. Check Owner's Manual index and look under "Tire" for detailed information.

Selecting the proper maintenance schedule

There are two maintenance schedules that show proper service for your vehicle.

Schedule 1
Use Schedule 1 if you primarily operate your vehicle under any of these conditions;

- Driving on dusty, rough, muddy or salt-spread roads
- Towing or police, taxi or commercial operation
- Extensive idling and /or low speed operation
- Repeated short-trip operation at freezing temperatures (engine not thoroughly warmed up)
- Extended use of brakes while driving
- Driving in sandy areas
- More than 50% operation in heavy city traffic during hot weather above 90°F (32°C)

Schedule 2
Use Schedule 2 only if you primarily operate your vehicle under conditions other than those listed in Schedule 1.

Schedule 1

MAINTENANCE ITEM	MAINTENANCE INTERVAL (Mileage or Time- whichever occurs first)																			
	miles x 1,000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
	km x 1,000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240
	months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
EMISSION CONTROL SYSTEM MAINTENANCE																					
Check fuel system for leaks (tank, pipe line and connection, and fuel tank filler tube cap)									X								X				
Check fuel hoses condition					X*1				X				X				X				X
Replace air cleaner filter			X*1		X		X		X		X		X		X		X		X		X
Check evaporative emission control system for leaks and clogging (except evaporative emission canister)									X								X				
Replace spark plugs, iridium-tipped type															X						
Inspect and adjust valve clearance *2 — 3A9 engine, 4B1 engine and 4B4 engine *3									X								X				
Inspect and adjust valve clearance *2 — 4J1 engine and 6B3 engine *3					X				X				X				X				X
Replace timing belt (except vehicles with timing chain)	Every 105,000 miles (168,000 km)																				
Check drive belts condition (for the generator, water pump, power steering pump)					X				X				X				X				X
Check and service exhaust system (connection portion of muffler, muffler pipes and converter heat shields)					X*1				X				X				X				X
GENERAL MAINTENANCE																					
Change engine oil	Every 3,750 miles (6,000 km) or every 3 months																				
Replace engine oil filter	Every 3,750 miles (6,000 km) or every 3 months																				
Change manual transaxle/transmission oil					X				X				X				X				X
Check automatic transaxle/transmission fluid level and condition			X				X				X				X				X		
Change automatic transaxle/transmission fluid					X				X				X				X				X
Change transfer oil					X				X				X				X				X
Inspect coolant hoses condition (radiator hose, heater hose)					X				X				X				X				X

***Continued on next page**

MAINTENANCE ITEM	MAINTENANCE INTERVAL (Mileage or Time- whichever occurs first)																			
	miles x 1,000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
	km x 1,000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240
	months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
Change engine coolant	First change at 120,000 miles (192,000 km) or at 96 months, thereafter every 90,000 miles (144,000 km) or 72 months																			
Inspect disc brake pads and rotors for wear	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Inspect rear drum brake linings and rear wheel cylinders for wear and leaks of all wheels		X		X		X		X		X		X		X		X		X		X
Check brake hoses for deterioration or leaks		X		X		X		X		X		X		X		X		X		X
Change brake fluid (except Outlander Sport)						X						X						X		
Inspect ball joint and steering linkage seals for grease leaks and damage				X				X				X				X				X
Inspect driveshaft boots for grease leaks and damage		X		X		X		X		X		X		X		X		X		X
Inspect suspension system for looseness and damage	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Check rear axle oil level				X				X				X				X				X
Inspect air purifier filter for clogging	Every 3,750 miles (6,000 km) or every 3 month																			
Replace air purifier filter	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Check tire repair sealant expiration date (vehicles with tire repair kit)	Every 12 months																			
Rotate tires	Every 7,500 miles (12,000 km)																			

*1: This maintenance is recommended but is not required to maintain the emissions warranty.
*2: Check the valve clearance in case abnormal noise from valves is heard.
*3: Refer to “Specifications” section of your owner’s manual for your applicable engine model.

Schedule 2

MAINTENANCE ITEM	MAINTENANCE INTERVAL (Mileage or Time- whichever occurs first)																				
	miles x 1,000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
	km x 1,000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240
	months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
EMISSION CONTROL SYSTEM MAINTENANCE																					
Check fuel system for leaks (tank, pipe line and connection, and fuel tank filler tube cap)									X								X				
Check fuel hoses condition					X*1				X				X				X				X
Replace air cleaner filter					X				X				X				X				X
Check evaporative emission control system for leaks and clogging (except evaporative emission canister)									X								X				
Replace spark plugs, iridium-tipped type															X						
Inspect and adjust valve clearance *2 — 3A9 engine, 4B1 engine and 4B4 engine *3									X								X				
Inspect and adjust valve clearance *2 — 4J1 engine and 6B3 engine *3					X				X				X				X				X
Replace timing belt (except vehicles with timing chain)	Every 105,000 miles (168,000 km)																				
Check drive belts condition (for the generator, water pump, power steering pump)					X				X				X				X				X
Check and service exhaust system (connection portion of muffler, muffler pipes and converter heat shields)					X*1				X				X				X				X
GENERAL MAINTENANCE																					
Change engine oil	Every 7,500 miles (12,000 km) or every 6 months																				
Replace engine oil filter	Every 7,500 miles (12,000 km) or every 6 months																				
Check manual transaxle/transmission oil level and condition					X				X				X				X				X
Check transfer oil level and condition					X								X								X
Change transfer oil									X								X				
Inspect coolant hoses condition (radiator hose, heater hose)					X				X				X				X				X
Change engine coolant	First change at 120,000 miles (192,000 km) or at 96 months, thereafter every 90,000 miles (144,000 km) or 72 months																				

***Continued on next page**

MAINTENANCE ITEM	MAINTENANCE INTERVAL (Mileage or Time- whichever occurs first)																				
	miles x 1,000	7.5	15	22.5	30	37.5	45	52.5	60	67.5	75	82.5	90	97.5	105	112.5	120	127.5	135	142.5	150
	km x 1,000	12	24	36	48	60	72	84	96	108	120	132	144	156	168	180	192	204	216	228	240
	months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96	102	108	114	120
Inspect disc brake pads and rotors for wear			X		X		X		X		X		X		X		X		X		X
Inspect rear drum brake linings and rear wheel cylinders for wear and leaks of all wheels					X				X				X				X				X
Check brake hoses for deterioration or leaks			X		X		X		X		X		X		X		X		X		X
Change brake fluid (except Outlander Sport)							X						X						X		
Inspect ball joint and steering linkage seals for grease leaks and damage					X				X				X				X				X
Inspect driveshaft boots for grease leaks and damage			X		X		X		X		X		X		X		X		X		X
Inspect suspension system for looseness and damage					X				X				X				X				X
Check rear axle oil level					X				X				X				X				X
Replace air purifier filter			X		X		X		X		X		X		X		X		X		X
Check tire repair sealant expiration date (vehicles with tire repair kit)	Every 12 months																				
Rotate tires	Every 7,500 miles (12,000 km)																				

*1: This maintenance is recommended but is not required to maintain the emissions warranty.
*2: Check the valve clearance in case abnormal noise from valves is heard.
*3: Refer to “Specifications” section of your owner’s manual for your applicable engine model.

Maintenance Record

3,750 Miles (6,000 km) or 3 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**7,500 Miles (12,000 km) or 6 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**11,250 Miles (18,000 km) or 9 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
15,000 Miles (24,000 km) or 12 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**18,750 Miles (30,000 km) or 15 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**22,500 Miles (36,000 km) or 18 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
26,250 Miles (42,000 km) or 21 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**30,000 Miles (48,000 km) or 24 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**33,750 Miles (54,000 km) or 27 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____

37,500 Miles (60,000 km) or 30 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**41,250 Miles (66,000 km) or 33 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**45,000 Miles (72,000 km) or 36 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
48,750 Miles (78,000 km) or 39 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**52,500 Miles (84,000 km) or 42 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**56,250 Miles (90,000 km) or 45 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
60,000 Miles (96,000 km) or 48 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**63,750 Miles (102,000 km) or 51 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**67,500 Miles (108,000 km) or 54 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____

71,250 Miles (114,000 km) or 57 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**75,000 Miles (120,000 km) or 60 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**78,750 Miles (126,000 km) or 63 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
82,500 Miles (132,000 km) or 66 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**86,250 Miles (138,000 km) or 69 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**90,000 Miles (144,000 km) or 72 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
93,750 Miles (150,000 km) or 75 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**97,500 Miles (156,000 km) or 78 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**101,250 Miles (162,000 km) or 81 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____

105,000 Miles (168,000 km) or 84 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**108,750 Miles (174,000 km) or 87 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**112,500 Miles (180,000 km) or 90 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
116,250 Miles (186,000 km) or 93 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**120,000 Miles (192,000 km) or 96 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**123,750 Miles (198,000 km) or 99 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
127,500 Miles (204,000 km) or 102 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**131,250 Miles (210,000 km) or 105 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**135,000 Miles (216,000 km) or 108 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____

138,750 Miles (222,000 km) or 111 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**142,500 Miles (228,000 km) or 114 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____	**146,250 Miles (234,000 km) or 117 months** MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____
150,000 Miles (240,000 km) or 120 months MILEAGE/ MONTHS: _____ DEALERSHIP NAME/CODE: _____ DATE: _____ REPAIR ORDER #: _____		

OWNER INFORMATION

OWNER'S NAME

ADDRESS

CITY STATE ZIP

VEHICLE / DEALER INFORMATION

VEHICLE IDENTIFICATION NUMBER

/ /

WARRANTY START (IN-SERVICE) DATE MILEAGE AT START OF WARRANTY

SELLING DEALER NAME DEALER CODE

ADDRESS

CITY STATE ZIP

DIAMOND CARE PROTECTION PLAN INFORMATION (IF APPLICABLE)

/ /

POLICY NUMBER EXPIRATION DATE

MONTHS OF COVERAGE EXPIRATION MILEAGE

IMPORTANT NOTICE TO OWNER

PLEASE PRESENT THIS BOOKLET TO ANY AUTHORIZED MITSUBISHI MOTORS DEALER OR AUTHORIZED SERVICE CENTER FOR WARRANTY SERVICE ON THE ABOVE LISTED VEHICLE.

UNITED STATES AND
U.S. TERRITORIES
AND POSSESSIONS
EXCEPT PUERTO RICO

T00WBW014P
Printed in Japan
MITSUBISHI MOTORS